

Transcript: Consumer Protection Website Promotional Web Video

“José bought his first wheels at a reputable used car dealer who helped him find financing and get his tabs.

Alice’s house sprang a leak... a very big leak. She quickly found quality contractors and is living happily high and dry today.

Franklin researched colleges and financial aid packages and found an awesome program his family can afford.

Amy’s long-planned fantasy trip to Costa Rica is just around the corner. She found information on passports and immunizations and is packing her river rafting gear today.

Sarah read about a meat recall. She learned that the burger she purchased may be harmful, how to get a refund, and found a list of brands that are safe.

All these Washingtonians have something in common...

They found Washington State’s new consumer protection website on Access Washington.

For people who know what they want . . . and want to understand what they have.”